

MATTA FAIR - Top five tour agency with higher number of complaints

Written by Administrator

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TOP FIVE TOUR AGENCY WITH HIGHER NUMBER OF COMPLAINTS

- ANDALAS TRAVEL & TOURS SDN.BHD.

- WWW BEST HOLIDAY SDN.BHD.
- EXCELLENCE HOLIDAY SDN.BHD.
- GOLDEN CENTURY TOURS & TRAVEL
- MY EZY VACATION SERVICES (M) SDN.BHD.

Nature of complaints received:

1. Last minute cancellation
2. Misleading Advertisement
3. Hidden Charges
4. Lengthy period in returning cancelation deposits
5. Change of Itinerary at Destination
6. Misrepresentation by agents at the selling point
7. Not satisfied with the overall package offered