



I have launched a complain to telekom berhad, regarding to account :c93117-455-0109, which is not belong to me, i was advised to report to police and submitted the police report to tm point at titiwangsa at month of May, after a months , there is not news on the investigation,

but tm berhad bill me again for that account, and recently i received letter from credit management company that stated they are to issue me lawyer letter because of the outstanding amount, i have write to them asking them to look into this, but there is no reply, would seek the help from nccc in this case.

NCCC's Advice: Firstly, the complainant must clarify the status of the case because he has to assure that he has not used the account and also convince the company by showing a proof. We have forward the complaint to the Telekom Malaysia for their further action to settle the problem.

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