Complaints - TM

Written by Administrator Wednesday, 07 October 2009 10:06 -



Signed in with streamyx package with HP come with modem. Yet to received the Modem and HP already charge the full installment to my credit card.

Could I stop the payment.

No explanation for existing Streamyx customer when I signed up for this package that I will not get the the modem.

anggarankerugian: RM200

NCCC's Advice: Please check with the TM and also read the agreement before sign in order to avoid any disputes later. Please write an official letter to TM and ask to facilitate to you the answer and if they could not do so than you can make an official complaint to us. Thank you.

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