

## Complaints - Scratch & Win Scam - Dear Consumers Beware Say No To Scams!!!

Written by Administrator

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The company's representative are in the shopping malls where they usually have their outlet there, distributing their vouchers. They will give out free stuff for the sake of promoting their products. So being a tempting offer, possible buyers go to their shop with the voucher. They ask to sit down in front of a computer and enter the name and I/C.



Then the software asks what brands do you think is good. Next, ask what products you are interested - home theatre, massage chair etc. Then they ask to choose 3 boxes out of 9 boxes given to get the lucky gift.

I won a home-theatre but i have to buy something using the RM100 voucher given. The promoter said I am so lucky and then called his manager, which is at Kuching. He told the manager that i won this and then he

passed the phone to me.

The manager congratulated me and told me that in order to get the free product, i must use RM100 voucher to buy one of their products, take a photo with the won product and have to promote the product to other friends. The home theatre was RM3800+. But take note that all their products are priced at least Rm2800 ++. They try to convince me by saying that if i can find the same brand of product at a cheaper price outside, they will refund.

After i bought and bring back the home theater and water filter, i found out the home theatre was not certified by any association, such as CE, SIRIM, etc. On the water filter product, they put the sticker to show that filter won a lot of award of ♦Asia Top♦, ♦Water Quality♦, ♦Malaysia Business Award♦, etc. I not believe all these awards are true, this look like a scamming sell.

After that, I found out in internet, they are other company (Exwell Electric) with similar technique at Kuching. I hope Malaysia Consumer Association is playing the role to protect consumer with high efficiency

Status : Matter has been dealt and manage to get refund for the complainant but let me assure you if the company/scam operators cannot be traced.. then the chances to get refund is very difficult and at times impossible.

NCCC Advice : We as a consumer organization would like to emphasize that please be careful, use your right to choose carefully and wisely. Never fall in scam traps and disappoint yourself and loose your hard earn money.

**Choice is always yours, so make a right choice**

Regards,  
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