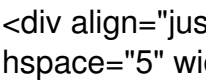


Complaints - AirAsia

Written by Administrator

Monday, 09 November 2009 17:57 -

I completely 200% disagree my flight has change:
FROM>> 1 Dec 2009 Kuala Lumpur LCCT(KUL) at 09:50hrs and arrive in Husein Sastranegara Airport(BDO) at 10:55hrs
TO>> 4 Dec 2009 Kuala Lumpur LCCT(KUL) at 20:30hrs and arrive in Husein Sastranegara Airport (BDO) at 21:35hrs
The flight change are completely absurd! I've planed my schedule with my 20 employee at 12:00hrs but if my flight change to 20:30 and arrive at 21:35 chaotic and jumbled!!!
I want AirAsia change back my flight to the nearest time as the original time.
I've checked the same day flight time:
1 Dec 2009 09:40hrs (KUL) and arrive at 10:40hrs (BDO)
4 Dec 2009 17:00hrs (BDO) and arrive at 20:05hrs (KUL)
I would like AirAsia change my flight as above. ♦
Status : Matter has been highlighted to Air Asia for their immediate act.
NCCC Advise:
In the event if anyone have similar difficulties forward the matter to NCCC or send E-aduan, for immediate assistance.
Ms. Matheevani Marathandan
Legal Executive/ Complaint Handling Manager
Pusat Khidmat Aduan Pengguna Nasional
National Consumer Complaints Centre
E-mail :
vani@nccc.org.my