

## Manufacturing defects

Written by Administrator

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<p style="text-align: justify;">I brought & collected new Chevrolet Cruze which more than 100k From Cxxxx SDN BHD on 3rd November 2010. I noticed the alignment is not right& pulling the car towards left even in straight road all the time.</p> <p style="text-align: justify;">When I reported 1st time after a week I collected the car, they try to do the alignment. But once I test ♦drive the problem not solve. </p> <p style="text-align: justify;">Till do date, I have walk♦ to Cxxxx SDN BHD more than 7 times & they also trying to solved the issue but nothing seems to be working. They have changed my car `s tyre & rim to new one but still no improvement & they said they got no more idea. I lost a lot of valuable time & money due to this problem but not seen any solution. Please help me. <br /><br />Tindakan NCCC:♦ Pihak NCCC membawa kes ini ke perhatian Naza. Akhirnya pihak Cxxxx Sdn Bhd bersetuju untuk menukar tayar dan rim baru. Pihak penggadu berpuashati dengan tayar dan rim baru selepas percubaan.<br /><br />Nasihat : Mengikut Seksyen 52 Akta Perlindungan Pengguna 1999 seorang pengguna mempunyai hak tebus rugi terhadap pengilang♦ jika barang tidak mematuhi gerenti .</p>